

QLINE FAQ

SO YOU HAVE QUESTIONS.

WHERE DOES QLINE GO?

The QLINE has 12 stops from Downtown to Grand Blvd with access to museums, sports and performance venues, and many of Detroit's favorite restaurants, retail and bars.

WHAT ARE QLINE'S HOURS?

Our current hours of operation are:

Sunday - Thursday: 8AM - 8PM

Friday + Saturday: 8AM - 10PM

IS THE QLINE CHARGING A FARE?

The QLINE is piloting complimentary service with activity along the Woodward Corridor returning.

WHAT IS THE STREETCAR SCHEDULE?

The QLINE arrives every 15 minutes or less.

HOW DO I RIDE THE QLINE?

When waiting at a QLINE station, stand clear of the platform edge and wait for the streetcar to come to a complete stop. Once the doors open, let others disembark before boarding. On the streetcar, press the blue "stop request" button to signal that you want to stop.

IS THE QLINE ACCESSIBLE?

The QLINE offers station-level access for persons who use mobility assistance devices such as wheelchairs. Bicycles and strollers are also easy to bring aboard and store on the QLINE. Reserved areas for disabled and elderly riders are marked in the center of the streetcar.

WHERE DO I FIND SPECIALIZED SERVICES FOR PEOPLE WITH QUALIFYING DISABILITIES?

You can contact DDOT's MetroLift services if you need to learn more about services for people with qualifying disabilities within the City of Detroit.

DOES THE QLINE HAVE ITS OWN LANE?

The QLINE has a portion of dedicated lane near Little Caesars arena, southbound at Temple to the I-75 service drive. Along the rest of the route, the QLINE route is mixed with traffic.

QLINE FAQ CONTINUED:

CAN I TRACK THE QLINE FOR ARRIVAL INFORMATION?

Monitors at the QLINE stations provide real-time arrival information. The TransitApp also tracks QLINE's location and expected arrival times, along with other modes of transit as part of its trip planning.

WHAT ARE QLINE'S COVID-19 PROTOCOLS?

- All operators and passengers are required to wear face coverings in accordance with TSA policy.
- Social distancing is encouraged on the streetcar.
- Hand sanitizer dispensers are installed on each streetcar.
- Disinfection of common surfaces on station platforms and on streetcars occurs on a daily basis.

IS THE QLINE CLIMATE CONTROLLED?

The QLINE streetcars are temperature controlled during all seasons and stations are heated when temperatures are below freezing.

DOES THE QLINE HAVE WI-FI?

The QLINE has complimentary Wi-Fi at stations and aboard the streetcar.

HOW DO I GET ON AND OFF THE STREETCAR?

QLINE stops at station stops where passengers are waiting to board or when riders push the blue "stop" button aboard the streetcar.

DOES QLINE ALLOW TRANSFERS TO AND FROM THE BUS SYSTEM?

No transfers or fare are required to ride the QLINE at this time.